



April 12, 2006

Dear Jim,

I am writing to thank you again for another amazing training program. I have received so much positive feedback from members who attended your program, Creative Facilitation Techniques, and are now using some of the tools and techniques that you shared. Your fan base continues to grow in the Greater Philadelphia area!

It is fascinating to watch a group of professionals come into the room somewhat tired at the end of a long work day, and to see how quickly you have them up & out of their seats; talking, laughing, and sharing ideas. The energy that you bring to the classroom reverberates in everyone before the session is through. As a veteran trainer, I still find myself learning new and valuable techniques every time I see you in action.

Thank you again for the program and for your generous donation of copies of one of your books to our meeting raffle. We look forward to the privilege of bringing you back to our chapter members next year.

Sincerely,

A handwritten signature in black ink that reads "Mary Imbornone". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Mary Imbornone  
Vice President of Programming  
Philadelphia Chapter of ASTD