

Metropolitan Life Insurance Company
477 Marlinsville Road, Liberty Corner, NJ 07938
Tel 908 626-5501
Fax 908 626-5900 Cell 908 797-9184
bbodell@metlife.com

MetLife®

Brad Bodell
Vice President - eBusiness
Informator Technology Services

August 18, 2004

Jim Smith, Jr.
JimPact Enterprises
1530 Locust Street, #161
Philadelphia, PA 19102

Dear Jim,

I would like to thank you, on behalf of my entire team, for making the Totally Awesome Presenter Workshop in Jersey City, NJ on August 2-4, 2004 such a success.

You brought a lot of energy, great ideas, and focused training to my team. The feedback from this workshop was overwhelmingly positive. Thank you for making this experience as good as you said you would.

Sincerest regards,



Bradley E. Bodell
Vice President - eBusiness